

## **HANL DING DEERS ISSUES FOR ACTIVATED RESERVE AND GUARD MEMBERS**

**1. Sponsors:** If sponsor status in DEERS is not correct:

a. If sponsor is available, have him/her contact the nearest Service Personnel Office to have status updated via RAPIDS. Activation orders should be presented.

Note: Issuance of an active duty identification card changes status from reserve to active duty.

b. If sponsor is not available, advise an adult family member to:

(1) Contact the sponsor's unit of assignment for assistance or

(2) Contact the appropriate Reserve Component Project Officer for assistance (see listing below).

**2. Family Members:** If family members are missing in DEERS or if family members' status as active duty family members has not been updated in DEERS:

a. If sponsor is available, have him/her contact the nearest Service Personnel Office to have the family member's eligibility established in DEERS.

b. If sponsor is not available, advise an adult family member to:

(1) Contact the sponsor's unit of assignment for assistance or

(2) Contact the appropriate Reserve Component Project Officer for assistance (see listing below).

Note: Families should take appropriate documentation such as activation orders, birth certificates, court adoption or ward papers, divorce certificates, marriage certificates, etc., with them. A pre-verified DD Form 1172, *Application for Uniformed Services Identification Card – DEERS Enrollment*, signed by the sponsor or someone with the sponsor's power of attorney, is required. That signature must be notarized if not signed in front of the personnel-verifying official. Contact the nearest Service Personnel Office for assistance with DD Form 1172 issues.

**3. Reserve Component Project Officers**

Army:

USARNG: Mitchell, Judy , (703) 607-9194 D-327, [Judith.Mitchell@ngb.army.mil](mailto:Judith.Mitchell@ngb.army.mil)

USAR: Dunlap, Tabatha, MAJ, (703) 601-3497,

[Tabatha.Dunlap@ocar.army.pentagon.mil](mailto:Tabatha.Dunlap@ocar.army.pentagon.mil) or Moilien, David, LTC, (404) 464-8946,

[David.Moilien@usarc-emh2.army.mil](mailto:David.Moilien@usarc-emh2.army.mil)

Navy:

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USNR: Ekart, Tamala, PNC, DSN 678-6133, (504) 678-6133,  
[EKART@cnrf.nola.navy.mil](mailto:EKART@cnrf.nola.navy.mil)

### Marine Corps:

USMCR: Glasgow, Ivan, LtCol, (504) 687-6584, [glascoi@mfr.usmc.mil](mailto:glascoi@mfr.usmc.mil)

Air Force: [Hoback, George, Mr., DSN 665-2689, \(210\) 565-2689,](#)  
[george.hoback@afpc.randolph.af.mil](mailto:george.hoback@afpc.randolph.af.mil)

USANG: Bump, Tammy J., MSgt, DSN 327-3920, (703) 607-3920,  
[tammy.bump@ngb.ang.af.mil](mailto:tammy.bump@ngb.ang.af.mil)

USAFR: Percich, Dave, Lt Col, DSN 425-6002, (703) 588-6002,  
[david.percich@pentagon.af.mil](mailto:david.percich@pentagon.af.mil)

### Coast Guard:

USCGR: Rapp, Connie, CWO2, (202) 267-0629, [crapp@comdt.uscg.mil](mailto:crapp@comdt.uscg.mil)

### Office of Assistant Secretary of Defense (Reserve Affairs):

OASD/RA(M&P): Scott, James, COL, (703) 693-7487, [James.Scott@osd.mil](mailto:James.Scott@osd.mil)